

CONSUMER GRIEVANCES REDRESSALFORUM
SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED,
TIRUPATI

This the 06th day of December' 2023

C.G.No.79/2023-24/Anantapur Circle

CHAIRPERSON **Sri. V. Srinivasa Anjaneya Murthy**
Former Principal District Judge

Members Present

Sri. K. Ramamohan Rao **Member (Finance)**
Sri. S.L. Anjani Kumar **Member (Technical)**

Between

Sri.T.G. Reyazuddin, D.No.14-231, Kamalanagar,
Anantapur

Complainant

AND

1. Dy. Executive Engineer/O/Anantapur
2. Executive Engineer/O/Anantapur

Respondents

This complaint came up for final hearing before this Forum through video conferencing on 01.12.2023 in the presence of the respondents and the complainant remained absent and having considered the material placed by both the parties, this Forum passed the following:

ORDER

01. The complainant filed the complaint stating that he applied for electrical service connection in mee-seva but service connection was not released by the respondents.
02. The said complaint was registered as C.G.No.79 /2023-24 and notices were issued to the respondents calling for their response. The respondents



submitted their response stating that the complainant registered application for new service connection on 02.11.2023 with contracted load of 2 KW but he did not furnish the necessary documents and as such the service connection was not released. But, however, subsequent to this complaint, on 16.11.2023 the complainant submitted the necessary documents and on the same day service connection was released with S.C.No. 7112201194712 and the issue was closed.


03. Heard the respondents through video conferencing. The complainant remained absent.
04. Subsequent to filing of the complaint, the respondents released the service connection to the complainant and the grievance of the complainant is resolved.
05. Since the grievance of the complainant was resolved, this Forum opines that this complaint is to be closed since the purpose is served. No order as to costs.
06. The complainant is informed that if he is aggrieved by the order of the Forum, he may approach the Hon'ble Vidyut Ombudsman, 3rd Floor, Plot. No.38, Adjacent to Kesineni Admin Office, Sriramachandra Nagar, Mahanadu Road, Vijayawada-08 in terms of Clause.13 of Regulation.No.3 of 2016 of Hon'ble APERC within 30 days from the



date of receipt of this order and the prescribed format is available in the website vidyutombudsman.ap.gov.in.

Typed to dictation by the computer operator-2 corrected and pronounced in the open Forum on this 06th day of December 2023.


CHAIRPERSON


Member (Finance)
06/12/2023


Member (Technical)

Documents marked

For the complainant: Nil

For the respondents: Nil

Copy to the

Complainant and All the Respondents

Copy Submitted to

The Chairman & Managing Director/Corporate Office/APSPDCL/ Tirupati.

The Hon'ble Vidyut Ombudsman, 3rd Floor, Plot No.38, Sriramachandra Nagar, Vijayawada-08.

The Secretary/Hon'ble APERC/Hyderabad-04.

The Stock file.

